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## Amendments to the Claims

Please amend the claims, without prejudice, as showing in the following listing of claims.

This listing of claims will replace all prior claim amendments and listings of claims in the application.

## Listing of Claims

- (Currently amended) A computer code embodied on a computer readable medium for a customer-centric restaurant communication system, comprising:
  - a code segment that provides a user interface that allows a restaurant diner to order food and drinks without interaction with a human server;
  - a code segment that provides a virtual server as part of the user interface, for assisting the restaurant diner with the user interface, wherein the virtual server is an animated figure that emulates human personality traits, wherein the virtual server teaches the restaurant diner how to operate the restaurant communication system, and wherein the virtual server suggestively sells the food and the drinks to the restaurant diner;
  - a code segment that provides bill payment functionality to allow the restaurant diner to pay for the food and drinks with cash, a check, credit card, or a gift certificate; and a code segment that provides entertainment services to occupy the attention of the restaurant diner.

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- (Original) The computer code embodied on a computer readable medium for a customercentric restaurant communication system from claim 1, wherein the entertainment service is movie information access.
- (Original) The computer code embodied on a computer readable medium for a customercentric restaurant communication system from claim 1, wherein the entertainment service is a game.
- 4-5. (Canceled)
- 6. (Original) The computer code embodied on a computer readable medium for a customercentric restaurant communication system from claim 1, further comprising a code segment that allows the restaurant diner to send Internet e-mail messages.
- 7. (Canceled).
- 8. (Original) The computer code embodied on a computer readable medium for a customercentric restaurant communication system from claim 1, further comprising a code
  segment that provides a data mining analysis tool for analyzing transactions performed by
  the restaurant communication system.
- 9. (Original) The computer code embodied on a computer readable medium for a customercentric restaurant communication system from claim 1, further comprising a code is segment that allows the restaurant diner to purchase restaurant gift certificates.
- 10. (Original) The computer code embodied on a computer readable medium for a customercentric restaurant communication system from claim 1, further comprising a code

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- segment that allows the restaurant diner to place an order from a remote location via the Internet.
- 11. (Original) The computer code embodied on a computer readable medium for a customercentric restaurant communication system from claim 1, further comprising a code
  segment that manages an incentive program to encourage the restaurant diner to order the
  food and the drinks.
- 12. (Original) The computer code embodied on a computer readable medium for a customercentric restaurant communication system from claim 1, further comprising a code segment that provides integrated human resource capabilities for a restaurant.
- 13. (Original) The computer code embodied on a computer readable medium for a customercentric restaurant communication system from claim 1, further comprising a code segment that performs voice recognition and voice synthesis to allow the restaurant diner to operate the restaurant communication system even if disabled.

## 14-16. (Canceled)

- 17. (Original) The computer code embodied on a computer readable medium for a customercentric restaurant communication system from claim 1, further comprising a code segment that allows the restaurant diner to make a restaurant reservation via the Internet.
- 18. (Currently amended) A computer code embodied on a computer readable medium for a customer-centric restaurant communication system, comprising:

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a code segment that provides a user interface that allows a restaurant diner to order food and drinks without interaction with a human server;

a code segment that provides a virtual server as part of the user interface, for assisting the restaurant diner with the user interface;

a code segment that provides bill payment functionality to allow the restaurant diner to pay for the food and drinks; and

a code segment that provides entertainment services to occupy the attention of the restaurant diner, wherein a first entertainment service is Internet access for browsing websites, in which browsing is limited to a predetermined set of websites (subject matter taken from claims 4 and 5), and wherein a second entertainment service is a code segment that allows the restaurant diner to send messages to a second restaurant diner also using the restaurant communication system. (subject matter taken from claim 7).

- 19. (Canceled).
- 20. (Original) The computer code embodied on a computer readable medium for a customercentric restaurant communication system from claim 18, further comprising a code segment that manages an incentive program to encourage the restaurant diner to order the food and the drinks.